

**ADDENDUM A
NEW YORK STATE THRUWAY AUTHORITY
AUTHORIZED TOWING, WINCHING RATES & ROADSIDE SERVICE
VEHICLES 10,000 LBS. AND UNDER
MAXIMUM ALLOWABLE RATES – EFFECTIVE 11/01/2019**

Service/Hook Up Fee			
Division*	Daytime**	Night/Weekend/Holiday***	Per Mile Fee
NY	\$95.00	\$114.00	\$5.00
Albany, Syracuse, Buffalo	\$85.00	\$102.00	\$5.00
<p>Towing Mileage is calculated once the disabled vehicle is in tow. Towing rates include the appropriate division Hook Up Fee plus \$5.00 per mile to the desired location specified by the customer.</p> <p style="text-align: center;">*Division Rates are determined by divisional boundaries. ** Daytime Hours: Monday – Friday 6:01 AM to 9:59 PM ***Night/Weekend Hours: Monday – Friday 10:00 PM to 6:00 AM; Friday 10:00 PM – Monday 6:00 AM Holiday Hours: 12:00 AM to 11:59 PM Authorized Holidays: New Year’s Day (Jan. 1st), Memorial Day, Independence Day (July 4th), Labor Day, Thanksgiving Day, Christmas Day (Dec. 25th) (Rate is determined by dispatched time from TSOC)</p>			
<p>Note: A flat fee of \$250.00 for the use of a rotating flatbed may be charged if the vehicle is towed back to the firm’s shop. Mileage may be added to this fee, at the rates listed above, if the vehicle is towed to a location other than the firm’s shop. The operator must provide documentation for the need to have used this equipment.</p>			
ROADSIDE SERVICE RATE	Appropriate Division’s Service Fee Plus Fee for Services Provided	Tire Change, Battery Boost or Lock Out Service - \$15.00 additional charge for each service performed. Fuel Deliveries - minimum of 3 gallons of “mid-grade” gasoline (89 octane) or diesel which shall be billed to the customer at posted retail price	
WINCHING RATE	Appropriate Division Service Fee Plus Fee for time	1 – 30 Minutes	\$50.00
		Each additional 15-minute period	\$25.00
EXTENDED AREA SURCHARGE FEE	This fee is charged with permission granted by the Authority for permanent, extended coverage by a firm in a specified location.	The Appropriate Division Service Fee plus an additional \$30.00 Extended Area Surcharge Fee for Roadside Service Calls and tow- offs.	
FUEL SURCHARGE	This fee may be implemented at the discretion of the Authority to offset high fuel prices	Surcharge determined by the Authority may be implemented and retracted by Authorized Personnel in the Authority’s Office of Traffic Management based on reasonable market conditions	

1. Passenger car/light truck rates apply to any motor vehicle up to 10,000 lbs. gross vehicle weight rating (GVWR) loaded or unloaded. Dual wheel vehicles will not be considered a light vehicle and will be handled at medium duty rate.
2. When a trailer is towed behind a passenger car or light truck, a charge of one-half the tow rate for the first vehicle may be added if both units are towed by one truck. If the trailer is separated and requires towing by separate tow trucks, separate tow charges will be incurred for each unit.
3. Taxi fare as stated in Article C (subsection 4) will be \$2.50 per mile.
4. The Appropriate Division Service Fee may be levied if the vehicle does not require towing after being restored to the pavement.
5. Charges not covered by accepted Auto Club memberships may require immediate payment by Cash, VISA, MasterCard or American Express.
6. A fee of \$25.00 will be allowed for tow vehicle with extended cabs when 3 or more people are transported in the truck. This includes any Pets and/or animals requiring transportation. It is required that all service animals and comfort companion animals be considered passengers.

NOTE: Patrons having any questions concerning the above AUTHORIZED TOWING AND WINCHING RATES should write to:

DEPUTY DIRECTOR OF OPERATIONS
P.O. BOX 189
ALBANY, NEW YORK 12201-0189

Charges do not include applicable taxes.