Joining the WebEx from a Desktop or Laptop Via Browser

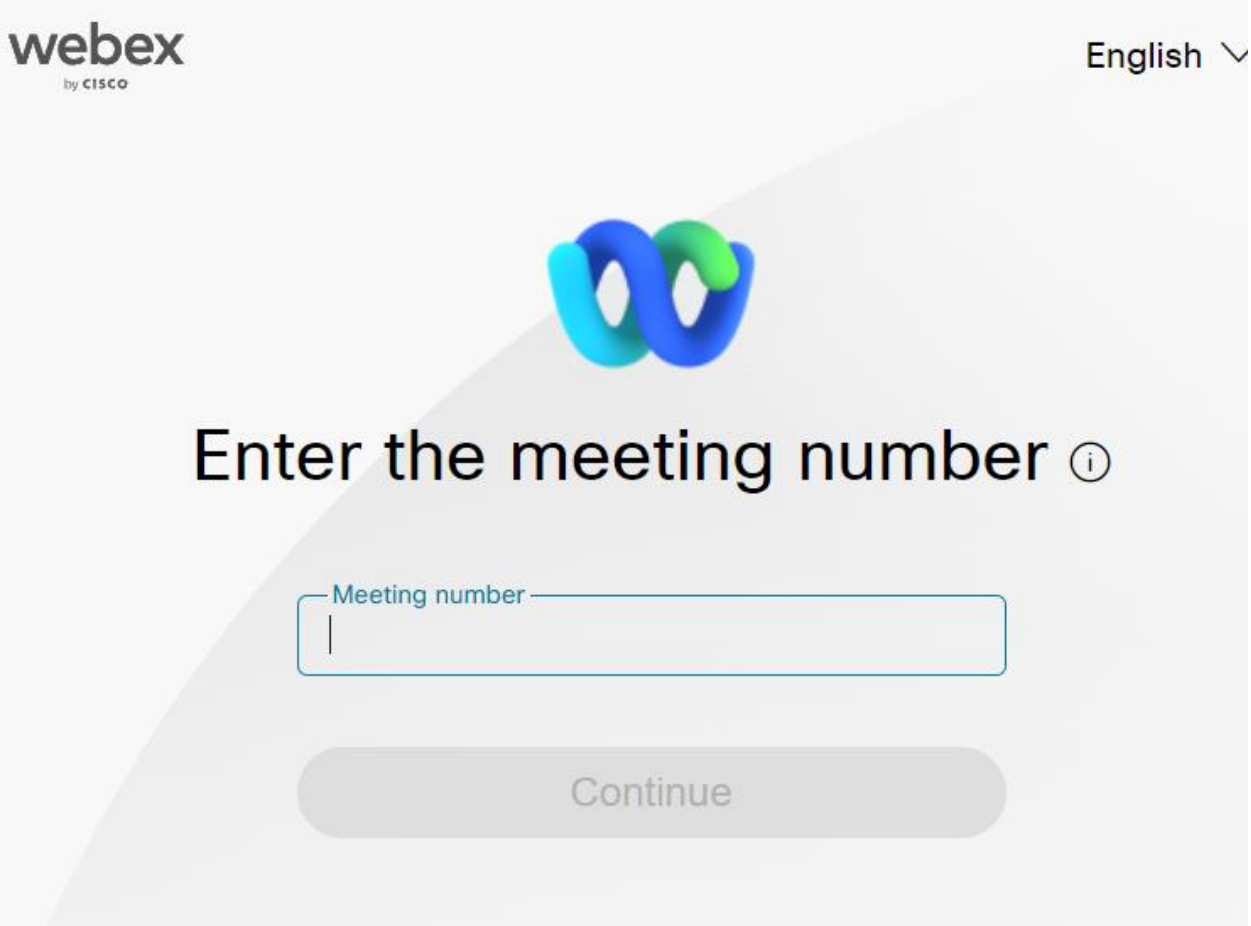
The following Browsers are supported:

1. Supported Browsers For desktop use
    - Microsoft Edge (Must install WebEx Extension for Microsoft Edge)
    - Google Chrome (version 65 or later) You must also Add WebEx Extension to Chrome
    - Firefox (version 48 or Later) You must also Add WebEx Extension to Firefox
    - Safari (Version 11.0 or Later) You must also Add WebEx Extension to Safari

The following link will bring you to the join meeting page:

Join WebEx Meeting

When clicked the following will be displayed:



Here you will enter the meeting number.

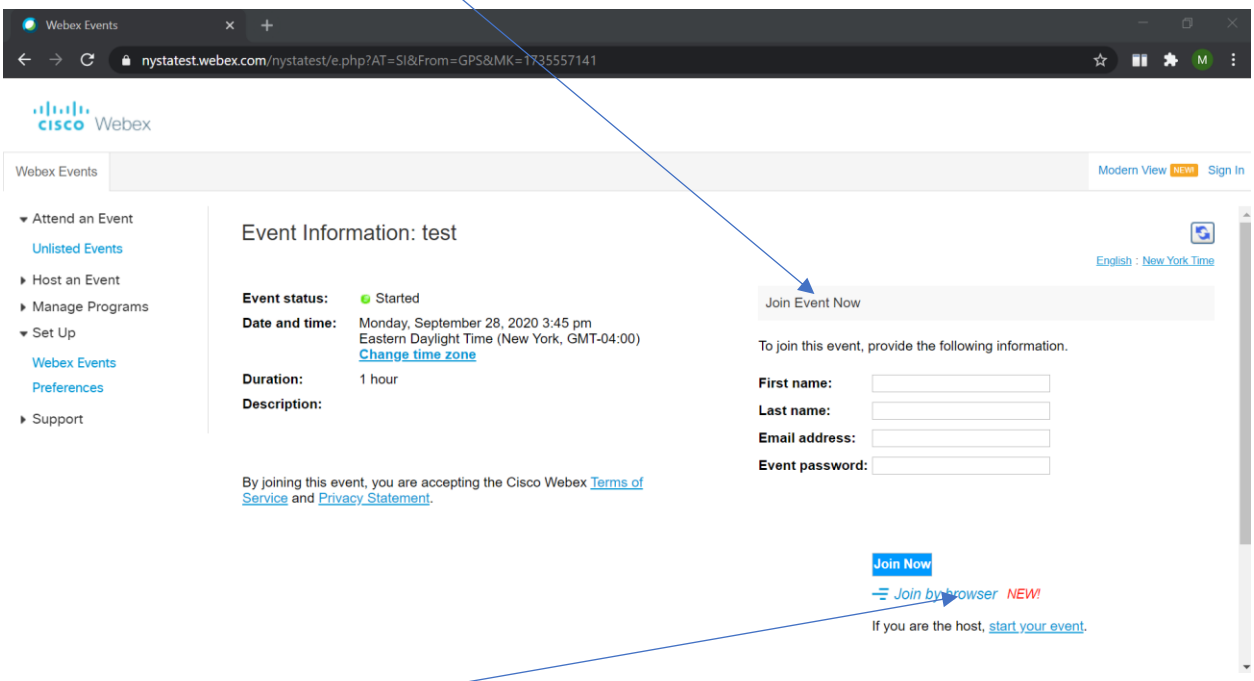
You will then be redirected to the following page where you will fill in the following under Join Event now Colum.

First name

Last name

Email address

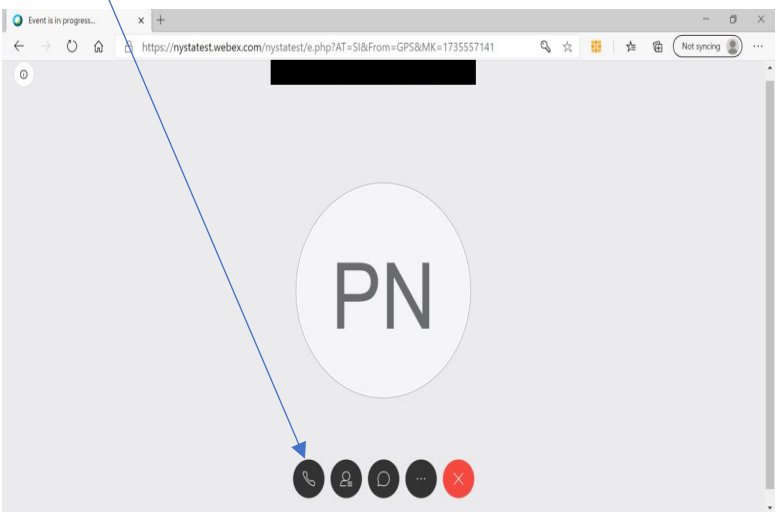
Event password



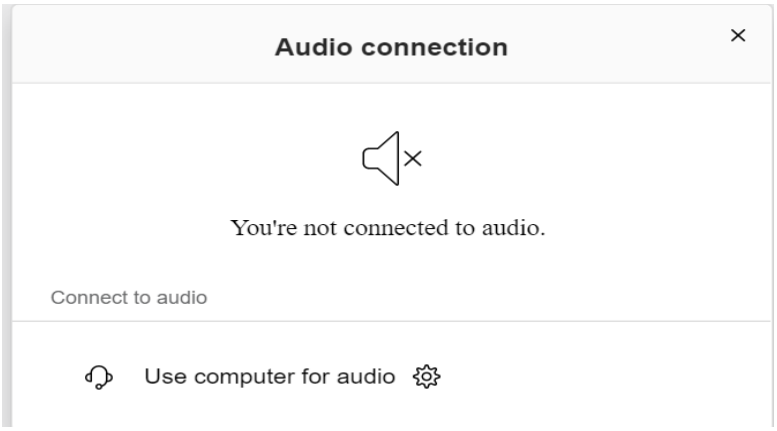
Then click on Join by Browser

2. Audio Connection

When you enter the meeting please click the Microphone icon to set you audio settings as seen below:

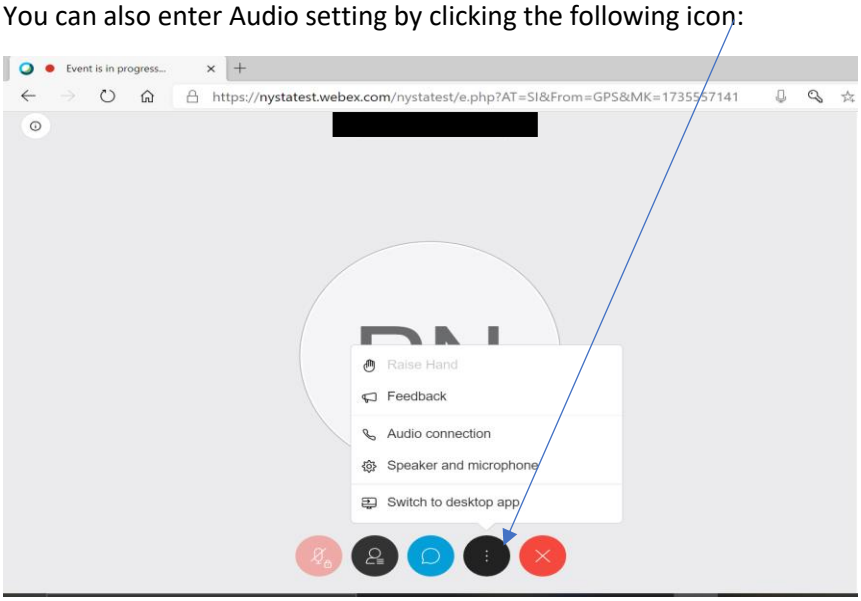


When microphone icon is clicked you will see the following:



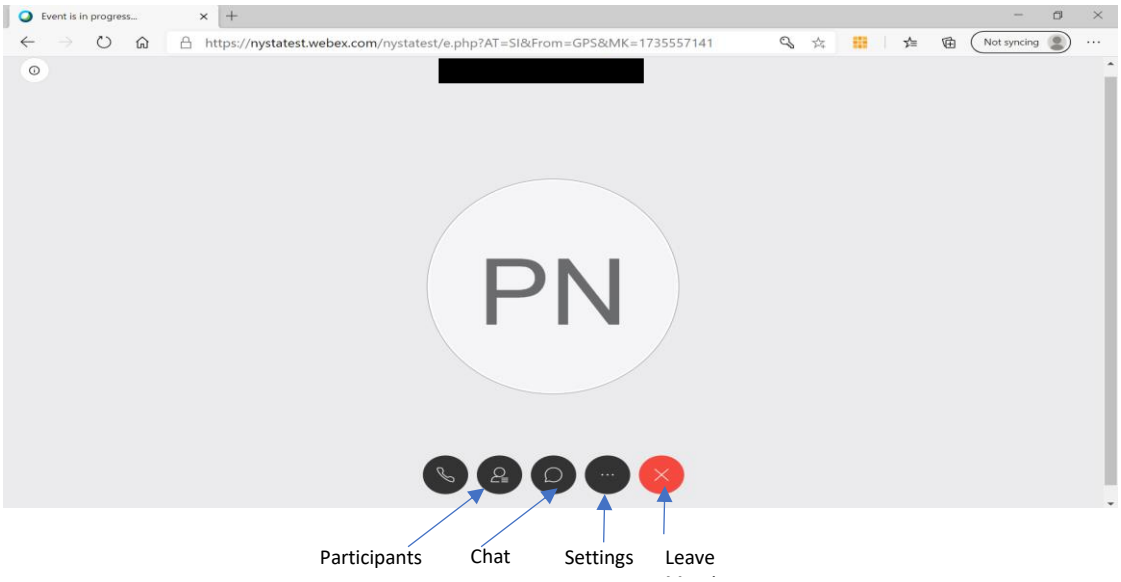
Hover your mouse over, Use Computer for audio and a blue button will appear that says Connect. Click that and your audio will find your microphone if one is present and your computers sound.

You can also enter Audio setting by clicking the following icon:



If you click speaker and microphone you can test your computer sound and microphone. If you click audio connection, you can disconnect and reconnect audio from the WebEx if needed.

Below you will also see the other buttons that are available to you while on the WebEx:



If you have any question or concerns, please contact the New York State Thruway Authority Office of Media Relations and Communications by dialing 518-471-5300 and a representative will assist you.