

CASHLESS TOLLING

SIX-POINT ACTION PLAN

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New York State Thruway Authority



Cashless Tolling Benefits

- Reduces Congestion
- Improves Safety
- Saves Time
- Good for the Environment



Cashless Tolling is Working

- 40 million-plus motorists have used cashless tolling at the bridge since April 2016
- 96 percent of revenue at the bridge has been paid via E-ZPass or Tolls By Mail
- 310,000 hours saved annually
- 83% of motorists use E-ZPass on the bridge



Payment Options



- Discounted tolls
- Saves time
- Most convenient way to pay tolls
- Accepted in 16 states
- Cameras take photos of license plates
- Toll Bill mailed to registered owner of vehicle



TOLLS BY MAIL

Payment Options

- tollsbymailNY.com
- “I Just Traveled” or “Plan to Travel”
- Enter License Plate, State, Trip Info, Credit Card
- Payment Charged After Toll Posts

Pay Toll Now

If you recently traveled through a tolling location marked with a Tolls by Mail sign where no toll collectors were available, there is no need to worry. You can pay your tolls now in a few short steps, by providing your license plate number, along with a payment method. If you already received a Toll Bill in the mail, you can pay it by selecting the **Pay Toll Bill** link. You can also use this "Pay Toll Now" feature to plan an upcoming trip. Please review our FAQs to learn more about Tolls by Mail.

License Plate Number and Travel Period

Please enter the license plate number and State of the vehicle you used during your travel time.

License Plate Number: License Plate Number: Country: USA License Plate State:

How to enter license plate number
 No Toll Collector Vehicle?

Start Date: Start Date (month/day/year)
 Enter the date you first traveled through a tolling location. You can enter or select a date up to 30 days prior to today's date.

End Date: End Date (month/day/year)
 You can enter or select date up to 30 days after the Start Date.

[Continue](#)



TOLLS BY MAIL

Billing Process

- Toll Bill Mailed to Address of Registered Owner of Vehicle
- First Bill ~ 40 Days After First Trip - Pay On Time – No Fees
- Second Bill ~ 70 Days After First Trip = Tolls + \$5 Late Fee
- Violation Notice ~100 Days After First Trip = Tolls + \$100/Trip





“Pay Per Trip”

- E-ZPass Linked To Your Checking Account
- Tolls Deducted After Tolls Posts To Account
(Daily)
- Sign up Online
 - e-zpassNY.com/en/faq/paypertrip



Six-Point Action Plan

1. Launch Amnesty Program
2. Install New and Improved Signage
3. New Revised Toll Bills/Envelopes
4. Increase E-ZPass/Tolls By Mail Awareness
5. Encourage Customers to Keep DMV Address Up-to-Date
6. Introduce New E-ZPass Incentive



Amnesty Program – Overview

- Violation Fees Forgiven:
 - Governor Mario M. Cuomo Bridge
 - Passenger Vehicles
 - Pay Tolls in Full
 - Violations Notices issued between April 24, 2016 and Jan. 31, 2018
 - Includes Customers with Open Violations in Collections and Registrations Suspended



Amnesty Program – New Webpage

- Created to accept payments - beginning Jan. 22
- Look-up tolls owed with license plate, state & zip code
- “Pay Now” by credit card
- Print coupon and mail with check/money order
- thruway.ny.gov/amnesty



Amnesty Program - Webpage



Home > Gov. Mario M. Cuomo Bridge Amnesty Program

Gov. Mario M. Cuomo Bridge Amnesty Program

[Search](#) • [Amount Due](#) • [Payment](#) • [Confirmation](#)

If you received a letter from the Thruway Authority with a Settlement Number, you may enter it directly.
Otherwise, enter the Plate Number, Plate State and Zip Code where the vehicle is registered.

LICENSE PLATE NUMBER OR SETTLEMENT NUMBER Where is it on letter?

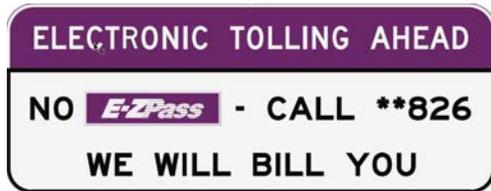
LICENSE PLATE STATE

ZIP CODE

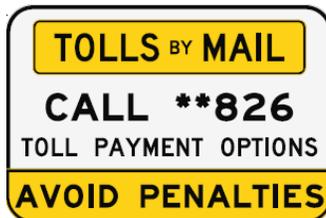


New and Improved Signage

New



New



New Toll Bill/Envelope

THE PORT AUTHORITY OF NY & NJ Bridges and Tunnels Thruway Authority

TOLLS BY MAIL

Account No: [REDACTED]

Bill Date: 04/05/2017 Summary of Activity Toll Bill No: 17051124340

New Tolls This Period	Overdue Balance	Late/Other Fee(s)	Credits	Total Amount Due	Due Date
\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	05/05/17

9243.01.01
RUMFORD, ME 04276-1937

NEW

**AVOID FEES
TOLLS BY MAIL
TOLL BILL ENCLOSED**

Payment Processing Center
PO Box 15183
Albany, NY 12212-5183

Window
W X L - 1-1/4" X 4"
Material - Poly
Pos Left - 1/2"
Pos Btm - 1/2"
Loc - Face

es. A vehicle(s) registered to, leased, or rented by you has been used at the toll facilities
it is required. Please pay the total amount due indicated on this bill on or before the due date.
r the transactions listed at www.tollsbymailny.com. In order to avoid additional fees, your

NEW YORK STATE OF OPPORTUNITY Thruway Authority

Update Your DMV Address

- Go to dmv.ny.gov/mydmv
- Click "Sign up for MyDMV"
- Update Address to Ensure Customers Receive Tolls Bills

New Statewide E-ZPass Discount Initiative

- Purchase Thruway E-ZPass On-the-Go
- Register it from Feb. 1 - Feb. 26
- Take 10 Trips on the NYS Thruway in 6 months
- Receive \$10 account credit



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